

Protecting Our Patients

Office Procedural Guidelines

The health and wellbeing of our patients and our team is our top priority. Regarding your upcoming appointment with our office and in the current Covid-19 environment, we are taking all the necessary precautions and preventative measures to ensure the safety and protection of our patients as well as ourselves.

Continued effort to maintain a vigilant setting includes but is not limited to, scheduling staggered appointments with the intention that our reception seating area remains as empty as possible. The reception area, front desk, and commonly touched objects are being routinely sanitized multiple times an hour. The air throughout the office and in each treatment room is being filtered via HEPA air filters. In order to minimize aerosol particles, some changes to our equipment and instruments have been implemented.

You can rest assured that we are in compliant with the American Dental Association recommended procedural guide lines and those of the Center for Disease Control (CDC) for prevention of viral and bacterial disease transmission.

What to Expect During Your Appointment

The first thing we request is that our patients pre-screen themselves and determine their relative risk as far as age, pre-existing medical conditions, and their exposure.

We will prescreen scheduled patients **1 week prior and the day before** their appointment with the following questions:

Do you have, or have you done, any of the following?

- Dry Cough
- Fever (over 100)
- Shortness of breath
- Fatigue
- Headache or muscle aches
- Sore Throat
- Nausea, vomiting, and diarrhea
- Recent travel to a high-risk country, state, or city
- Exposed to someone diagnosed with Coronavirus

For your appointment:

- Patients should arrive alone, unless absolutely necessary. Please advise our office.
- Patients should arrive precisely at your appointed time, do not arrive early, as we will limit the number of people in the reception room at any one time.
- **First time patients** please come with your Health History, Registration forms and insurance information completely filled out ahead of time.
- We will take your temperature upon entering the office
- We will ask you to wash your hands with soap and water for 20 seconds
- We kindly ask that you follow proper cough and sneeze etiquette, you will be given a tissue to utilize for this purpose during your visit
- We will have you rinse your mouth for 60 seconds with special iodine antimicrobial rinse unless allergic to iodine.
- We will direct you to the appropriate procedure room which has been thoroughly sanitized including all counter tops, dental chairs, operatory light, x-ray equipment and oral x-ray sensors. This also includes pens and pencils. We will wear appropriate surgical masks, protective gowns, gloves and eye wear.
- Upon completion of your procedure we will ask you to wash or sanitize your hands before proceeding to the front office

If you have any questions or concerns please feel free to contact our office prior to your appointment.

Should you have any of the above symptoms, do not feel well, or fall into the high-risk category we will be happy to reschedule your appointment.